

# Leadership & Training Solutions



SERVICWORKS





# About ServiceWorks

**Our Purpose:** Empowering Social Service organizations with high quality, specialized business support services.

**Our Niche:** Our focus will be on culturally specific organizations along with social services organizations.

## Our Proven Process



### Client Consultation & Assessment

- Begin with in-depth consultations to understand the client's specific needs, objectives, and challenges.
- Conduct thorough assessments to identify areas solutions can make the most significant impact.



### Tailored Solution Designed

- Create customized solutions for the client, based on their unique requirements
- This step involved selecting and configuring the relevant services.



### Implementation & Integration

- Execute the agreed-upon solutions, integrating them seamlessly into the client's operations.
- Ensure a smooth transition and provide any necessary training or support to key personnel.



### Ongoing Support & Monitoring

- Provide continuous support & monitoring to ensure the effectiveness of solutions.
- Regularly review KPIs to track progress and make adjustments as needed.



### Feedback & Improvement

- Maintain open lines of communication for feedback on the performance.
- Use input to make improvements and optimize services for the best outcomes.





## Comprehensive Leadership Coaching

Our Comprehensive Leadership Coaching package offers a deeper level of executive support, combining coaching and consulting to drive long-term leadership growth. This package includes:

- 10 virtual coaching sessions for ongoing development.
- 2 in-person consulting sessions (4 hours each) to focus on strategic priorities.
- Unlimited phone support for real-time guidance and problem-solving.

This program ensures leaders receive the tools, insights, and support needed to lead with confidence and create lasting impact.



### Executive Coaching (12 Months)

Our Executive Coaching program provides ongoing leadership development through personalized, one-on-one support. These tailored coaching sessions help leaders navigate challenges, enhance strategic thinking, and strengthen their leadership skills.

Each program includes:

- ◆ 12 one-hour virtual coaching sessions, scheduled monthly.
- ◆ Personalized guidance to address leadership and organizational challenges.
- ◆ Actionable strategies to improve decision-making and team effectiveness.

By providing a dedicated space for reflection, problem-solving, and growth, this coaching program equips leaders with the tools they need to lead with confidence and clarity.

## Quarterly Leadership Traction

Our Quarterly Leadership Traction program is designed to help executive teams gain clarity, alignment, and momentum every 90 days. These full-day, structured quarterly sessions provide a dedicated space for leadership teams to assess progress, address challenges, and refine priorities to keep their organization on track for success.

Each session includes:

- A review of key goals and progress over the last quarter.
- Strategic problem-solving to overcome obstacles and improve team alignment.
- Clear action planning to set priorities and accountability for the next 90 days.

By creating a rhythm of focused execution, Quarterly Leadership Traction helps teams stay proactive, aligned, and continuously improving to drive sustainable growth and impact.







## Annual Leadership Alignment

Our Annual Leadership Alignment program is designed to help executive teams step back, reflect, and set a clear vision for the year ahead. This two-day session provides leaders with the opportunity to assess progress, align on key priorities, and develop a strategic roadmap for success.

Each session includes:

- A comprehensive review of the past year's achievements and challenges.
- Strategic planning to set clear goals and initiatives for the next 12 months.
- Team alignment exercises to strengthen collaboration and execution.

By creating space for reflection and intentional planning, Annual Leadership Alignment ensures that leadership teams stay focused, unified, and prepared to drive long-term impact.

## Half-Day Executive Team Training

Our Half-Day Executive Team Training is designed to strengthen leadership alignment and team effectiveness. This interactive session provides executive teams with valuable insights into their working styles, strengths, and opportunities for growth.

Each training includes:

- Individual assessments tailored to the executive team.
- A detailed analysis of assessment results to identify key takeaways.
- A facilitated session focused on improving collaboration, communication, and strategic execution.

By fostering deeper team understanding and alignment, this training equips leaders with the tools they need to work more effectively and drive organizational success.



## Team Follow-Up Training

Our Team Follow-Up Training is designed to reinforce and sustain the progress made during the Half-Day Executive Team Training. This two-hour session helps teams deepen their understanding, apply key insights, and strengthen collaboration using the Working Genius framework.

Each follow-up session includes:

- A guided discussion on key takeaways from the initial training.
- Practical application of the framework to real-world team dynamics.
- Support in refining workflows and improving team effectiveness.

By continuing the conversation and reinforcing learning, this session ensures lasting impact, keeping teams aligned and moving forward with confidence.

